

Understanding Managed Care: Learning the Essentials Through Case Presentations

Introduction

THCI offers an interactive CD-ROM, "Understanding Managed Care: Learning the Essentials through Case Presentations," that provides learners with an introduction to the fundamental principles and practices of systems-based practice and effective care management.

The scenario-based CD-ROM places the physician learner in a fictitious practice that is adapting to the rapidly changing environment. The program focuses on understanding the changing role of the physician, sharing financial risk, allocating budgeted resources, and improving quality to maximize health outcomes of individuals and enrolled populations.

Content and Versions

The CD-ROM is organized into the following modules:

- Managed Care Basics Resource Allocation
- New Dimensions of Quality Practicing Managed Care

It is customized for four audiences:

- primary care practitioners
- primary care
- residents surgical residents
- medical students

Program Length

The CD-ROM contains four modules, each with a "seat time" of approximately 45 minutes. Learners can print a certificate upon completion of the course.

Overall Learning Objectives

After completing the four lessons, learners will understand the fundamentals of:

- the realignment of medical practice under managed care;
- how sound decisions are made regarding resources and services within a managed care environment; and
- the use of strategies and tools to unite cost-effectiveness and quality when making clinical decisions and measuring the outcomes of these decisions.

Supplemental Materials

An accompanying user's/facilitator's guide contains:

- Individual module summaries and learning objectives
- A facilitator's guide with suggested questions and answers for follow-up classroom discussion or learner testing
- Instructional design and implementation options and tips

Initial development was supported through a grant from the national Partnerships for Quality Education Initiative, sponsored by The Pew Charitable Trusts.

Ordering Information

To order CD-ROMs or obtain a site license for your institution, call THCI at 617-636-1000 or email us at thci@tufts-health.com.